A young and cheerful 12 year old boy named Vishal Chavan is a resident of Nocil Naka settlement in Navi Mumbai. He is accompanied by his parents and 3 other siblings. The Chavan family stay in a house on an upper storey and going to the Community Toilet Block regularly has been extremely miserable for Vishal who happens to be physically challenged. The thought of having to reply on someone to assist him and accompany him to the toilet block has taken a toll on him and is a very pitiful state.

Firstly the difficulty in accessing the toilet block and secondly facing perpetual sarcasm and being mocked at by other children was posing to be a major concern for not just Vishal but his parents too. There were quite a few times when he could not manage to descend the stairs and would fall off, resulting in hurting himself and worsening his condition. The children would also at times pelt stones at him and verbally abuse him and this would get him really angry and wild.

The family’s monthly income being only Rs. 8000, and with such a dire need, SA realized their urgency and decided to take up facilitation for this household though it was situated on the upper floor, where SA usually refrains from facilitating household toilets.

This being a unique case, SA has considered this family’s concern and has facilitated them with a household toilet.

Vishal’s household toilet

Vishal with his mother