







SAshelter
associates

Rajendra Nagar, Kolhapur

Resident's feedback on SBM scheme

In the Swachh Bharat Mission scheme, the government is promoting individual toilets in slum households by giving monetary subsidy to the beneficiaries to buy the necessary materials. The families receive the subsidy in two instalments. The second instalment is released only after the toilet construction is complete. The beneficiaries contribute any additional costs that they may incur. We have captured the feedback of some beneficiaries who have availed subsidy through this scheme.

Residents from Rajendra Nagar, Kolhapur				
	Ms. Sankpal	Ms. Kale	Ms. Machle	Mr. Kamble
Spent on toilet	Rs. 25,000	Rs. 23,000	Rs. 21,500	Rs. 22,500
Spent on material	Rs. 15,000 + Rs. 800 transport costs	Rs. 16,000 + Rs. 1,400 transport costs	Rs. 17,000 + Rs. 1,000 transport costs	Rs. 17,000 + Rs. 1,500 transport costs
Spent extra on material	Rs. 800	Rs. 2,400	Rs. 3,000	Rs. 3,500
Spent on mason	Rs. 7,000 mason + Rs. 2,200 plumber	Rs. 5,600 (plumbing included)	Rs. 3,500 (plumbing included)	Rs. 4,000 (plumbing included)
Was the amount provided sufficient?	No	No	No	No
Wherefrom did you know which material to buy?	Mason made a list of required material	Went with mason to the store	Previous knowledge (works in the same sector)	Previous knowledge (works in the same sector)
Problems to find mason or material?	No (a lot in the neighborhood)	No	No (works in the same sector)	No (works in the same sector)
Feedback	Scheme itself is good, but cash should be given in single payment	Scheme itself is good, but more regular monitoring of construction process by KMC necessary	Instead of money, material at doorstep preferable	More regular monitoring by KMC necessary for faster payment of second installment
Problems	Received only 1st installment (Rs. 6000) even though construction was completed 2 month ago --> needed to take loan (10% interests) to complete toilet	Received only 1st installment (Rs. 6000) --> had to spend the rest from her own pocket --> had to cut on daily needs	Received only 1st installment (Rs. 6000) even though construction was completed weeks ago--> needed to take loan (10% interests) to complete toilet	Received only 1st installment (Rs. 6000) even though toilet was completed weeks ago --> had to spend the rest from his own pocket step by step--> more transport costs