Pengare family was one of those families aspiring to live a safe and healthy life using basic sanitation facilities. Pengare family consists of total 6 members ranging from 3 generations i.e. grand-parents, parents and their 2 kids (10-12 years old) They initially had a small kitchenette along with a small mori on ground floor and a sleeping area on mezzanine floor. They own a very small business of selling home-made chikkis (An Indian sweet) on the nearby streets of Gandhi Nagar. Therefore, women of the house needed a clean kitchen space as they use huge utensils for making chikkis and also for packing the final products.

Pengare family had done an agreement with SBM for building up an individual toilet. According to SBM’s model, beneficiaries were provided with 2 installments of 8000 each, one before the work was started and the other once the work is done completely. Beneficiaries had to build the toilet. But due to inefficient execution of their model many slum dwellers misused these installments. SBM’s alternative model directly appointed contractors to build individual toilets irrespective of varying house areas and needs of householders. Many of SBM’s beneficiaries also informed us about the bad quality material provided.

Pengare family strictly refused this proposal, despite of contractors approaching them number of times. SBM’s standard design of toilet being small, uncomfortable to use and with absence of bathing area was totally unaccepted by the family members. SA’s model being sensitively designed with user-centric approach was contentedly welcomed by Pengare family.

They designed a bathing area with toilet attached as per their need and choice replacing kitchenette. This event also boosted them to design a proper kitchen platform, with storage space below, tiling on kitchen walls and a small wall hung furniture unit for storage. They now have a neatly designed kitchen space that suffice requirements for their family business.

Provision of individual sanitation helped save a lot more time and as mentioned above, eventually provided with better arrangements for practicing their business efficiently.